

## Metal processing | Linking technology #newcreated

Platform for greater value added

What happens when production know-how, industry experience, top quality and service are combined with customer-specific information? The result is a platform for more ideas, more transparency, more freedom of action and therefore also more value added.

The supplier mbo Osswald is further extending its online portal with newly introduced services and is placing the focus on end-to-end, transparent processes, intuitive, efficient operation and the resulting customer benefits beyond the hardware itself.

### An order summary on-call - any time!

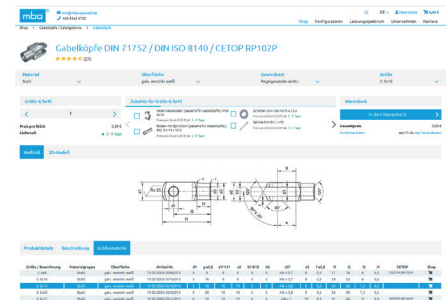
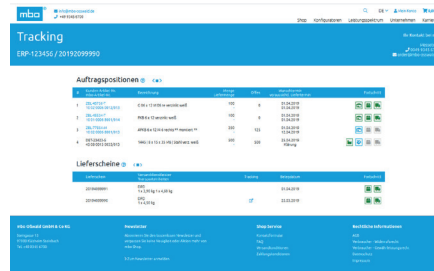
End-to-end, forward-looking production planning can tolerate no gaps in the available information. That is why, with immediate effect, mbo Osswald is offering seamless order tracking for all items. And not just as of the moment the ordered products are handed over to the parcel service. Right through from our raw materials planning to delivery to the customer's goods-in point, each individual step benefits from clear, dedicated tracking – live and round-the-clock!

Whether they want to split an order, bring forward a delivery or check whether it is still possible to increase the ordered item quantity – in the future, customers will have all the information they need to make their own decisions!

And what makes this solution so versatile? It makes no difference whether orders are placed via the mbo Osswald Shop or conventionally via e-mail or telephone. A tracking code is always issued so that customers can stay up-to-date at all times at the simple click of a mouse.

### You don't need to search for the compatible accessories - they are there waiting for you!

The product group links to "Compatible Accessories" in the linking technology



mbo Osswald Metal processing | Linking technology #newcreated – Tracking & Accessories

sector are anything but intuitive. After just choosing the perfect clevis, no-one enjoys searching laboriously in more very extensive lists to find compatible bolts, washers and pins.

Instead, visitors to the mbo Osswald platform can now directly access the underlying parts lists for assemblies and joints. All the relevant accessory parts are then displayed in a clearly structured way, together with quantity-dependent information on prices and delivery times. And you can then simply click on them to add them easily and securely to your order. This makes adding the compatible accessories a considerably more enjoyable experience.

Usability, intuitive operation and the integration of 50 years of experience in the field of linking technology were our guiding lights during the extension of the online platform, which has been designed to make the lives of all innovators and purchasers a little easier and further increase value added.

However, if any functionality is missing, the producer would be delighted to receive your direct feedback!

### About mbo Osswald

mbo Osswald is a leading supplier of linking technology. At the Kuelsheim-Steinbach site, 70 employees manufacture more than 12,000 standard parts and are specialists in the production of individual drawing

parts to meet specific customer requirements.

### Portfolio:

- Standard parts:** Clevises, clevis joints, bolts, retainers, angle joints, ball sockets, ball studs, axial joints, rod ends, pivoting bearings, knuckle eyes, cardan joints, machine elements
- Precision turned parts / Drawing parts / Job order production / Product development**
- Webshop / Online configurators / 3D CAD models**

For further information:

### mbo Osswald GmbH & Co KG

Metal processing • Linking technology  
Steingasse 13

D-97900 Kuelsheim-Steinbach, Germany

Tel: +49 (0) 9345/670-0

Fax: +49 (0) 9345/6255

Email: info@mbo-osswald.de

Internet: www.mbo-osswald.com