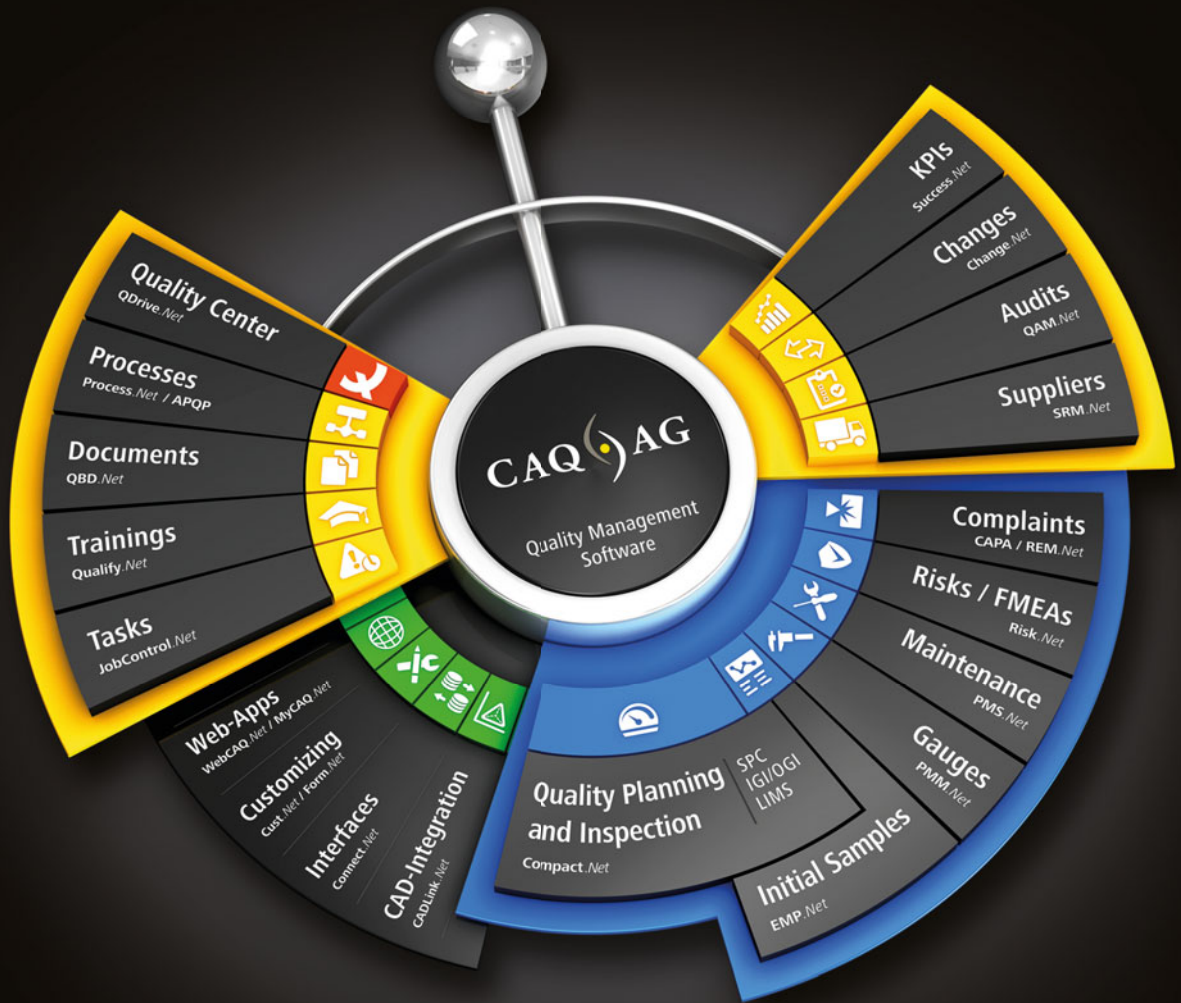




Quality Born of Passion



Software Solutions

Quality Management Software Solutions

Quality Management Software Solutions

CAQ AG Factory Systems has established itself as one of the worldwide leading providers of quality management software. We have over 30 years of experience in the development and distribution of modular, multilingual, and industry-specific management solutions for small and medium-sized enterprises as well as multinational corporations. The highly flexible and modular design of our **CAQ.Net** computer aided quality assurance software solutions allows us to not only implement tried and tested standard modules, but to also develop add-ons to precisely meet your specific requirements.

Overview of Modules

Central Quality Control

QDrive.Net puts you straight into the control room for all your quality related data. Whether FMEAs, complaints, or incoming goods inspections – **QDrive.Net** displays all occurrences of selected data in your modules and highlights the individual correlations in one powerful user interface. It thereby allows you to not only view the data, but to directly access programs and process relevant information at the click of a button. In short: **QDrive.Net** is the quintessence of a modern quality management system.

Process and Workflow Management

With **Process.Net** you are able to define and plan processes in a simple and standard-compliant manner and realize these processes in the most practical way. The software allows you to depict processes transparently and in simple, well-organized structures, so that everyone in your company can understand, enter, and continually optimize important data. All of this makes it the ideal tool for process visualization compliant with ISO 9001, IATF 16949 / APQP, or ISO 13485.

Document Management

Create, maintain, control, and archive all your documents with just one program. The software **QBD.Net** can be fully embedded in your existing MS Office environment, allowing you to continue to work with the programs you are familiar with and use **QBD.Net** to control all document monitoring and maintenance processes in your company.

Audit Management

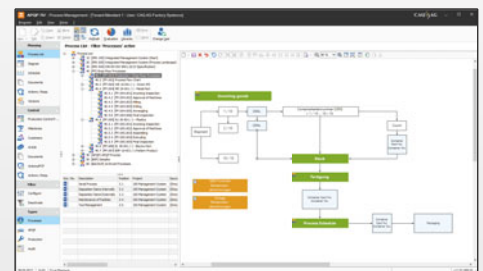
Its highly flexible structure makes **QAM.Net** the ideal program for conducting efficient and effective audit management. Based on freely definable questionnaires, the software allows you to model any process, product specification, or system detail of your company or area of responsibility.

Task Management

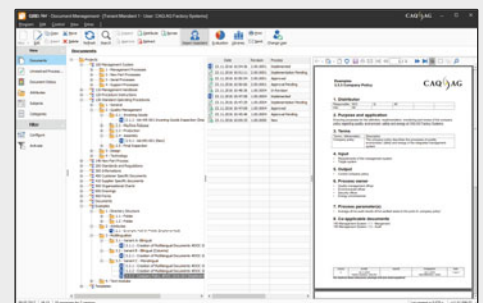
JobControl.Net allows you to practice continuous and comprehensive status and procedure monitoring. It continually and fully automatically monitors the status of information and the processing state of automatically initiated or manually delegated processes, audits, process violations, actions, rejections as well as service incidents or any other freely definable event.



QDrive.Net displays all occurrences of selected data in your modules and highlights the individual correlations in one powerful user interface



Conveniently plan, visualize, and analyze all your company processes



Create, maintain, control, and archive all your documents with just one program

■ Training Management / E-Learning

Quality.Net is the definitive software solution for the planning, administration, documentation, and evaluation of all training and qualification matters in your company. Just a few clicks allow you to fulfil key documentation duties within the framework of ISO 9001 and create an expressive and easily maintainable qualification and training database.

■ Supplier Management

The **SRM.Net** software enables you to systematically and effectively manage all your supplier relationship matters via hard and soft facts, expressive indicator values, and system-wide data. Easily create supplier-rankings under consideration of applicable rules and regulations or use cross-modular information from your entire CAQ system for comprehensive supplier management. The conclusive supplier analysis and resulting concentration on the most suitable suppliers allows you to significantly increase the overall competitiveness of your business.

■ Change Control

Change.Net is designed to provide a comprehensive overview of all change processes in your company and ensure that modifications made to products and processes are conducted in a controlled, coordinated, and cost-efficient manner. It makes sure that absolutely nothing is forgotten or overlooked and the quality of your products and services is safeguarded throughout even the most far-reaching change processes in your company.

■ Key Performance Indicator Management

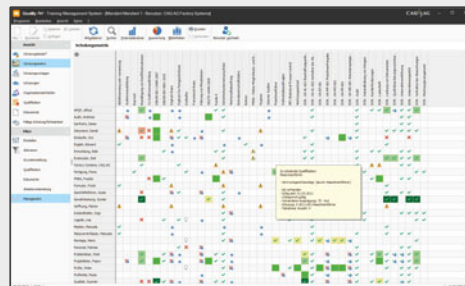
Success.Net provides invaluable support during the definition, planning, acquisition, evaluation, as well as target-group visualization and reporting of key performance indicators and objective agreements. It allows you to integrate key performance indicators in a manner compliant with current standards and system regulations and visualize your information in order to create a comprehensive information management system for your company.

■ Inspection Planning / Quality Inspection / SPC / LIMS

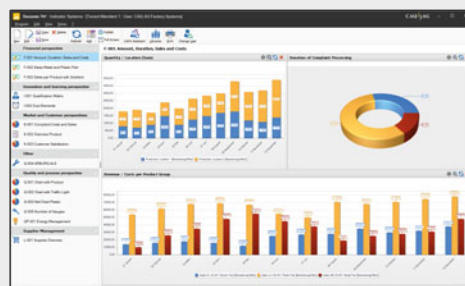
Compact.Net is the definitive tool for flexible and state-of-the-art inspection planning, inspection data gathering, evaluation, and analysis. It is your one-stop-solution for process-accompanying inspections, SPC, CAD, and incoming/outgoing goods inspections: **Compact.Net** provides you with everything you require for comprehensive and sophisticated quality assurance and its clear information structures and superior usability provide invaluable assistance throughout the fulfilment of key requirements of ISO 9001, IATF 16949, ISO 13485, IFS, GxP, EN 9100, and further standards and regulations.

■ Initial Sample Inspection

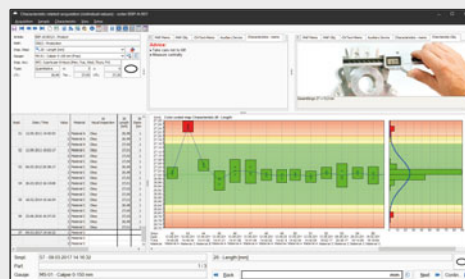
The software **EMP.Net** includes everything you require for planning, executing, maintaining, and printing initial sample inspection reports. From sample management and data entry to evaluation and documentation – conduct all sample-related jobs with just one software program. Use the sophisticated auto-functions, CAD-Integration, pre-defined reports, and evaluations of **EMP.Net** in order to reduce the work involved in the initial sample inspection process to a minimum.



The qualification matrix allows you to precisely trace which employee requires training in which area



Definition, planning, acquisition, evaluation, as well as target-group visualization and reporting of key performance indicators and objective agreements



Inspection data acquisition via protocol-ready measuring devices

Gauge Management

The software application **PMM.Net** supports you throughout the planning, administration, control, calibration, and capability analysis of your gauges. It effortlessly facilitates highly effective and efficient gauge management – from simple calipers to the most complex multi-dimensional gauges.

Preventive Maintenance

The software **PMS.Net** facilitates the intelligent servicing, maintenance, and inspection of all equipment, manufacturing systems, or tools in your company. Because it utilizes intelligent and usage-related data regarding measured wear and tear, it only implements inspections that are truly necessary. It is able to learn and incorporate inspection histories automatically and apply the resulting statistics to future inspection and maintenance activities.

Risk Management / FMEA

The risk management software **Risk.Net** provides you with everything you require for conducting effective risk analyses / FMEAs. Use the clearly defined RPNs, Ishikawa diagrams, and expressive risk matrices of the software in order to easily fulfil key requirements of customers and regulating authorities.

Complaint Management / CAPA

The software **REM.Net** provides invaluable support throughout your everyday complaint-workflow. Use 8D reports, Ishikawa diagrams, the 5-Why method, and many other functions during and after the processing of complaints in your company. **REM.Net** accompanies you all the way from the receipt of a complaint via its initial processing to customer-response, analysis, cost-control, and escalation management.

WEB Applications

The CAQ Web Applications are CAQ AG's management solutions for direct online and cross-platform access to all your QM-relevant data. The **MyCAQ.Net** web-portal for the external distribution, processing, and viewing of complaints or dashboards and the **WebCAQ.Net** applications together form a set of powerful yet simple browser-based tools for your day-to-day quality management – with all the flexibility of the CAQ Enhanced Mobility Concept.

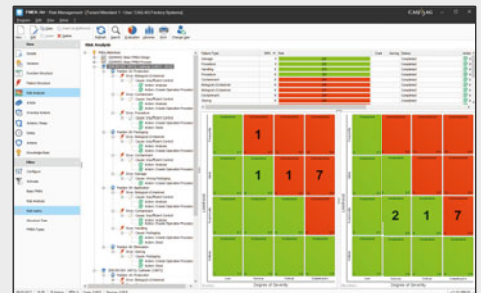
System Integration / Interfaces

Connect.Net is our bidirectional peripheral connection module and facilitates connections between parallel running IT and database systems. Thanks to **Connect.Net**, our entire **CAQ.Net®** software family can today seamlessly merge with a multitude of IT-systems such as ERP, MES, MDA/ PDA, PLM, CRM, WMS, CMMS, HRM, or similar system.

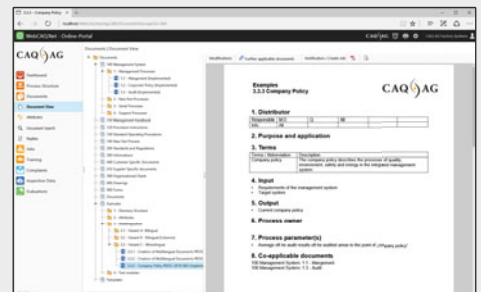
Find out more about our sophisticated quality management software solutions at: www.caq.de



PMM.Net supports you throughout the planning, administration, control, calibration, and capability analysis of your gauges



DIN EN ISO 14971 risk analysis methods (before/after matrix), FMEA evaluations, RPN/Pareto diagrams, risk matrices, and 3D signal light factors

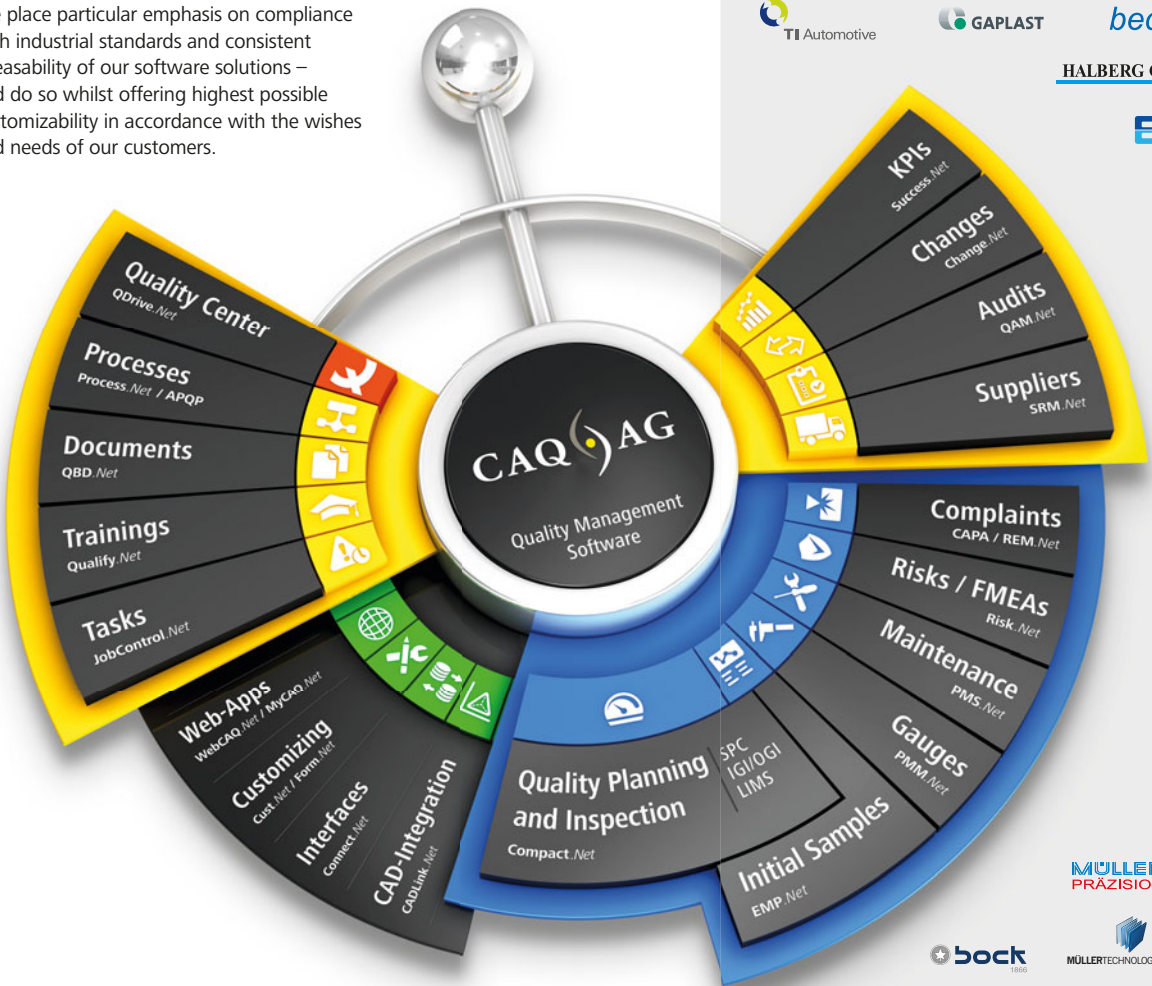


Cross-platform document management via web-applications

Quality Management Software

CAQ AG develops and distributes innovative and all-encompassing quality management solutions for all types and sizes of company. Regardless of whether you are running a local SME or multinational corporation, the challenges faced in today's fast-paced business world call for a quality management system which combines cutting-edge information technology with solid service and highly-skilled support: these challenges call for **CAQ.Net®** software by CAQ AG.

We place particular emphasis on compliance with industrial standards and consistent releasability of our software solutions – and do so whilst offering highest possible customizability in accordance with the wishes and needs of our customers.



First-Class References

Because no one else knows the detailed ins and outs of specific day-to-day business processes in their company better than our customers themselves, we continually focus on their individual requirements and always listen to what is needed "in the field". These synergies allow us put theory into practice and provide standardized, yet highly customizable quality management solutions. Visit our website at www.CAQ.de and see how some of our most renowned customers describe their success stories. They are happy to serve as guarantor and reference for our powerful, reliable, and fair software solutions.





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