



# IF YOU ARE LOOKING FOR

HOME OF INJECTION MOULDING.





WIR SIND DA – AND? Our brand promise may seem unexceptional at first glance. For us and therefore also for you, it represents nothing less than the quintessence of everything that makes ARBURG special: The determination to be there for our customers with ground-breaking innovations, with practice-oriented technology and with a commitment to service. The aspiration to be at home all over the world and therefore close to our customers as a manufacturer of leading-edge technology for plastics processing. But also the responsibility we feel towards







HOME OF THE ARBURG FAMILY. Our roots, our base, our home are in Lossburg in the Black Forest. The heart of the great ARBURG family – the heart of the company founder's descendants, the heart of the employees and that of our customers and business partners - has been beating here for almost 100 years. This is where you can really feel what "Wir sind da." means. This special bond, the closeness to your daily challenges means that we have enjoyed long-standing relationships with many customers, and indeed have grown together.



# OUR PROMISE

AND WHAT **IT MEANS** FOR YOU.

OUR BEST EXPORT: A SENSE OF HOME. Our roots are in the Black Forest, but ARBURG is at home all over the world. We have a local presence for our customers in over 100 countries. With individual consulting, fast service and leading-edge technology made in Lossburg.

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**ENGINEERED IN LOSSBURG. MADE IN LOSSBURG.** Production in low-wage countries is not an option for ARBURG. We produce exclusively at our parent company in the Black Forest. The company premises, coveringan area of 171,000 m<sup>2</sup> is like a second home for our employees. Because team spirit and mutual understanding are still a top priority here. **PROGRESS AS STANDARD.** Maybe it is the down-to-earthness of the people that gives the Black Forest such a strong and successful tradition of ingenuity: time after time, the region has produced inventors and self-starters who set standards for technological progress with clever ideas.

ADITION

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### THE MOTHER OF ALL ARBURG MACHINES.

Failing to find anything suitable on the market, in 1954 Karl Hehl simply developed his own injection moulding machine for use in the manufacture of plug contacts for flash units. It marked the beginning of a remarkable rise from small family business based in the Black Forest to leading manufacturer of plastic injection moulding machines.

### WE ARE DEFINITELY A FAMILY COMPANY.

### BUT DIFFERENT TO WHAT YOU IMAGINE.

WELCOME TO THE FAMILY! From the outset, people have been at the heart of everything ARBURG does. Whether customers, business partners or employees, they all sense this special ARBURG spirit, this feeling of coming home, whenever they have dealings with us.

# ATTITUDE

### MORE THAN MEETS THE EYE.

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Thinking ahead, keeping promises, standing up for what we believe in, boldly moving forwards – this is the attitude that has made us what we are. An attitude that is still actively embraced and promoted in the company to this day.

VALUE CREATION. Togetherness, reliability an certainty are important values that have long been considered immutable at ARBURG. T is evidenced by the long-standing partr with our global customers, founded on mutual respect. Or the fact that it unusual for our employees to stay their entire working lives - quite often w several generations represented



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**GENERATION FUTURE.** Independence is our maxim: the family company is now being run by the third generation, with Juliane Hehl, Renate Keinath and Michael Hehl at the helm. They are steering it into the future in the tradition of the founder Arthur Hehl and in accordance with the philosophy of his sons, Karl Hehl and Eugen Hehl. In doing so, they are keeping a keen eye on key issues such as strong customer orientation, utmost production efficiency and digital transformation.

### THE SECRET TO EVERY GOOD PARTNERSHIP:



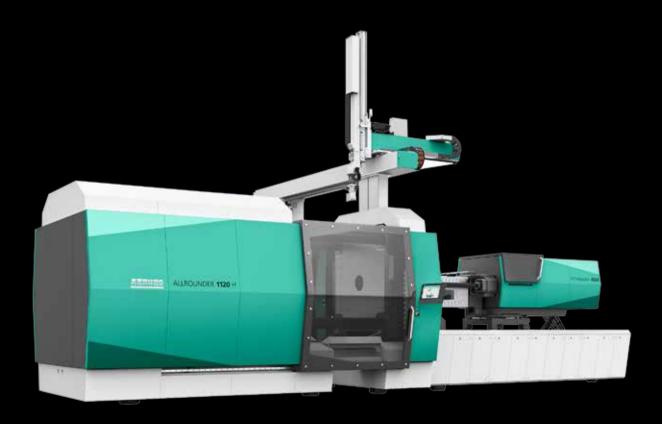
### LISTENING.

CUSTOMER OR ENTATION RELET THE BEST. Welcome on the second TEST THE BEST. Welcome to the ARBURG Customer Center! There is no better way to test and experience our technology under real conditions. With numerous ARBURG machines available, customers can conduct detailed tests with different materials, processes and their own moulds here. And all the while having access to our local experts' extensive know-how.

we offer you extensive support worldwide - from consultation and planning through project management and installation to service and training.

SEE, HEAR, BE AMAZED, TALK. The annual ARBURG Technology Days represent nothing less than the state of the art in plastic injection moulding, making them a true industry highlight. Every year in March, it draws thousands of customers, business partners and experts from all over the world to Lossburg. This is due to the fact that the event at the ARBURG corporate headquarters offers a unique opportunity to share information and cultivate personal contacts.

# FROM LEAKAGE CURRENTS



### AND INNOVATIVE LEAPS.



### WHY DO WE **MAKE CONTROL SYSTEMS AND PRINTED CIRCUIT BOARDS OURSELVES?**

**BECAUSE THEY NEED TO BE** GOOD.

SELF CONTROL. For us, quality is our most important promise to you. That is why we only produce our machines in Lossburg. And why the components we use for this are frequently those that we have developed and manufactured ourselves. Because this is the only way to ensure a perfect fit with the overall concept we have envisaged and implemented for ourselves.

### THE NON-MACHINE MANUFACTURER **IN-HOUSE PRODUCTION** HEAD + HAND + HEART = QUALITY. We do almost everything in our own way. And do many things differently to other companies. Because for us, the total quality and reliability of our machines is the top priority. But our commitment to quality does not end once EXPERTISE the product is delivered. Our customers benefit from our comprehensive service, which they can avail of anywhere in the world. We are there for you: for the duration of your

ARBURG FROM A SINGLE SOURCE. Key technologies like control systems and plasticising units as well as technological concepts such as the turnkey projects, where ARBURG assumes the role of primary contractor, are important to us, which is why we keep them in-house. Our own standards for our machines are simply the most stringent. As are those that apply to us.

machine's life.

### OBSTACLES DO NOT STOP US.

# WE JUST CLEAR THEM.

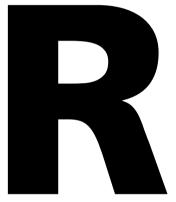
**ARBURG'S OBLIGATION.** The mentality of keeping control of our own fate and in this way meeting challenges is often construed as stubbornness. But this stubbornness has nothing to do with closed-mindedness. Rather it is the expression of our desire to stick to our convictions. It is this attitude that has made the evolution of ARBURG into a global success story. **SELF SUFFICIENCY.** Our alternative view of the world is further evidenced by the fact that we consider efficient and sustainable use of resources in our approach to building technology and production in Lossburg to be one of our missions. This is why we generate around 40 percent of the energy we need ourselves.

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# **STUBBORN** DISRUPTION

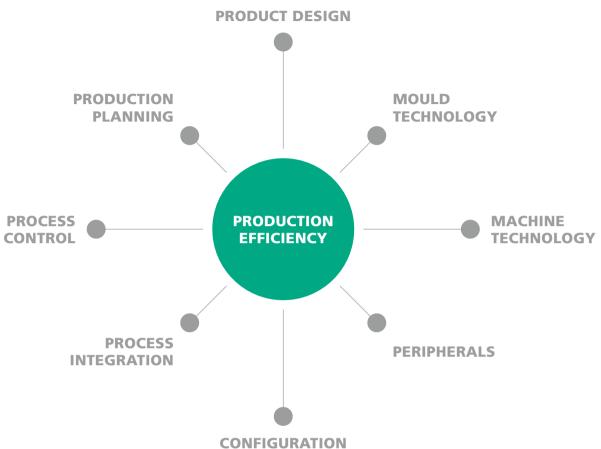






**TIME FOR TINKERING.** We offer our employees the freedom they need to tinker, to research, to optimise. We both encourage and challenge them to make our expectations of quality a reality. That is why what you get from us is not just a machine, but a package of extensive plastics expertise, an unconditional commitment to quality, comprehensive support and state-of-the-art technology.

### **ANOTHER WORD FOR** SAVING, **REDUCING**, **SPEEDING UP, OPTIMISING?**



PRODUCTION **EFFICIENCY!** 

**SUM OF ITS PARTS.** We incorporate the entire added value chain and all influencing factors into the efficiency process, starting with designing the plastic part and selecting the material. We provide intensive and comprehensive advice to our customers in this context, with the goal of increasing cost-effectiveness.

### INTEGRATION **MINIMUM INPUT, MAXIMUM OUTPUT.** The principle of maximum production to the highest standard, HGHPERFORMANCE using as little money and as few resources as possible was learned and internalised at ARBURG during the company's founding days. Today, it is in more demand than ever. We call this principle production efficiency. PRODUCTION EFFICIENCY PROCESS QUALITY FORAY INTO PERIPHERAL EQUIPMENT. The goal of our modular machine technology is to put together the right machine for your application. When doing so, we always concentrate on striking the best balance between operating costs and performance.

Our range also includes components such as robotic systems and digital assistants in order to guarantee optimum interaction of the machine with the peripheral equipment.

# GLOBALISATION IS IMPORTANT.

WHAT IS MORE IMPORTANT IS TO YOU.

# OUR PROXIMITY

### WE ARE THERE. AND THERE. AND THERE.

**AND** ... Fast response times are key to efficiency and productivity. That is why we have an international presence. From consultation and planning through project management and installation to training and service, you receive full support from our local specialists.

# COMMUNITY

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**IOCATIONS** 

### COSMOPOLITAN AND TRUE TO ITS

**ROOTS.** The ongoing, preferably personal, interaction with our customers is imperative for us, in fact almost essential when it comes to developing solutions for very specific tasks. Whether in our Customer Center in Lossburg, at one of our worldwide subsidiaries or on your premises, we are there when you need us.



### WHY DO WE INSIST ON ALWAYS GIVING OUR ALL?

### BECAUSE ANYTHING LESS WOULD NOT BE ENOUGH FOR US.

### RUNS AND RUNS AND RUNS. Injection

moulding machines need to work. And permanently produce flawless quality. Downtimes cannot be tolerated, because they cost time and money. With our com-

# prehensive service offering, we make sure that your production keeps running. And the fact that all of our service locations are networked means we can deliver spare parts to you in the shortest possible time. MORE THAN A MAC HINE NO HALF MEASURES

CAUTION, DEFECT AHEAD! Digitisation has been a feature of ARBURG's service offering for some time now. Here, too, we are one of the pioneers in the industry. This means that we keep pushing topics like smart service and predictive maintenance. And in so doing, help to increase our customers' efficiency and productivity.

FAST, FAST. In many cases, however, you may also need our help on site. For example, if you need our service technicians to be with you quickly to reduce downtimes to a minimum. Or if our trainers are preparing your employees to work on a new machine. We are there for you then too.









### ALWAYS IN THE PICTURE: RELEVANT INFORMATION FOR YOUR REGION.

Looking for the latest news or your contact? Nothing could be easier:

- 1. Download a QR code reader from iTunes or Google Play
- 2. Open the app and scan the QR code using the smartphone
- 3. You can also find everything you need to know directly at: www.arburg.com/wir-sind-da



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